

To: Members of the Performance  
Scrutiny Committee

Date: 25 January 2018

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Dear Councillor

You are invited to attend a meeting of the **PERFORMANCE SCRUTINY COMMITTEE** to be held at **10.00 am** on **THURSDAY, 1 FEBRUARY 2018** in **CONFERENCE ROOM 1A, COUNTY HALL, RUTHIN.**

Yours sincerely

G. Williams  
Head of Legal, HR and Democratic Services

**PLEASE NOTE THAT THERE IS A BRIEFING FOR ALL ELECTED AND CO-OPTED MEMBERS AT 9.00 A.M. IMMEDIATELY PRIOR TO THE MEETING**

## **AGENDA**

### **1 APOLOGIES**

### **2 DECLARATION OF INTERESTS (Pages 5 - 6)**

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

### **3 URGENT MATTERS AS AGREED BY THE CHAIR**

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

### **4 MINUTES OF THE LAST MEETING (Pages 7 - 16)**

To receive the minutes of the Performance Scrutiny Committee meeting held on 07 December 2017 (copy attached).

**5 VERIFIED KEY STAGE 4 EXAMINATION RESULTS (Pages 17 - 36)**

To consider a joint report by the Principal Education Manager and GwE's Secondary Lead (copy attached) detailing the verified performance of Denbighshire's schools in external examinations at Key Stage 4 and post 16.

**10:05 a.m. - 10:45 a.m.**

**6 YOUR VOICE COMPLAINTS PERFORMANCE (Q 3) (Pages 37 - 54)**

To scrutinise information (copy attached) on Services' performance in complying with the Council's complaints procedure and examine the customer effort and satisfaction results for Denbighshire County Council.

**10:45 a.m. – 11:15 a.m.**

**BREAK**

**11:15 a.m. – 11:25 a.m.**

**7 MANAGED SERVICE FOR THE PROVISION OF AGENCY WORKERS  
(Pages 55 - 86)**

To consider a joint report by the Legal and Procurement Operations Manager & Category Manager (Professional Services) Collaborative Procurement Service (copy attached) on the procurement exercise undertaken for the provision of a managed service for the supply of agency workers for the Council, including potential alternative options that may be available, and formulate a recommendation to Cabinet to appoint a provider to supply agency staff for use across Council Services.

**11:25 a.m. – 12:00 p.m.**

**8 SCRUTINY WORK PROGRAMME (Pages 87 - 104)**

To consider a report by the Scrutiny Coordinator (copy enclosed) seeking a review of the committee's forward work programme and updating members on relevant issues.

**12:00 p.m – 12:15 p.m.**

**9 FEEDBACK FROM COMMITTEE REPRESENTATIVES**

To receive any updates from Committee representatives on various Council Boards and Groups.

**12:15 p.m – 12:30 p.m.**

## **MEMBERSHIP**

### **Councillors**

Councillor Huw Jones (Chair)

Councillor Hugh Irving (Vice-Chair)

Ellie Chard

Arwel Roberts

Ann Davies

Peter Scott

Martyn Holland

David Williams

Geraint Lloyd-Williams

Eryl Williams

Bob Murray

### **Voting Co-opted Members for Education (Agenda Item No. 5 only)**

Mike Hall

David Lloyd

Kathleen Jones

Gareth Williams

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